



SAFETY MANUAL

June 2024

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INTRODUCTION

This Safety Manual has been developed by faculty, administrators, and staff at South College to facilitate appropriate actions in the event of natural disasters, man-caused emergencies, or campus activity disruptions. Members of the South College Safety Committee are responsible for the annual review of the Manual.

The safety rules, procedures, and practices described in this Manual cannot represent every safety protocol or predict every situation requiring action. The Manual is a guideline for action in foreseeable events and a springboard for ongoing personal and institutional awareness.

The safety plan addresses emergency situations and response protocols. Actions appropriate in the event of natural disasters are provided. Tornadoes, winter storms, floods, bomb threats and fires are addressed. Directions for responding to individual or group-led disruptions or obstructive actions are also provided.

The plan will be amended as required for correctness and accuracy. The Knoxville Police Department performs risk management audits upon request.

EMERGENCY CONTACT PROCEDURES

If an emergency occurs, call 911. Then immediately notify an on-site administrator and the on-campus officer.

Knoxville Main Campus

Through the Cisco Phone System, the officer at the Main Campus can be reached by dialing **1111**. Through cell phone, the number is **(865) 304-4418**.

Knoxville Parkside Campus

(includes CBE)

Through the Cisco Phone System, the officer at the Parkside Campus can be reached by dialing **2222**. Through cell phone, the number is **(865) 304-4858**.

Asheville Campus

Through the Cisco Phone System, the officer at the Asheville Campus can be reached by dialing **3333**. Through cell phone, the number is **(828) 606-1229**.

Nashville Campus

Through the Cisco Phone System, the officer at the Nashville Campus can be reached by dialing **4040**. Through cell phone, the number is **(865) 438-0911**.

Atlanta Campus

Through the Cisco Phone system, the security office can be reached by dialing **5555**. Through direct line, the number is **(865) 696-0186**.

Indianapolis Campus

Through the Cisco Phone System, the officer at the Indianapolis Campus can be

reached by dialing 7777. Through a direct line, the number is (865) 500-9556.

Orlando Campus

Through the Cisco Phone System, the officer at the Orlando Campus can be reached by dialing **6900**.

Pittsburgh Campus & Online

Through the Cisco Phone System, call 911 and immediately notify an on-site administrator.

A current telephone contact list is available at the front desk of each campus for necessary notification of off-site administrators.

GENERAL SAFETY DIRECTIVES

Personal Responsibility

Most accidents are preventable. The responsibility for safety must be shared by management and college employees. South College is committed to providing a safe working environment for all employees and students. Each employee, supervisor, and administrator are responsible for practicing good safety habits on the job and for reporting hazardous working conditions or unsafe equipment.

Employees are required to exercise due care to prevent injuries to themselves, students, and their fellow workers. Each individual must:

- Comply with all safety directives
- Report potentially dangerous situations
- Wear, as applicable, required protective clothing
- Constantly be alert to unsafe conditions, and report concerns
- Immediately report all accidents/incidents including minor cuts, falls and serious situations.
- Know evacuation procedures and the location of emergency exits
- Use proper body mechanics for lifting
- Comply with drug-free workplace policies
- Adhere to the No Smoking policies
- Remain calm in an emergency
- Properly store all housekeeping supplies
- Follow manufacturer's instructions regarding instrument operation and maintenance
- Know the location of fire extinguishers and how to operate them

Institutional Responsibility

South College has secured the services of off-duty police officers (Knoxville, Asheville, Atlanta, Nashville, and Indianapolis campuses) to serve as Security Officers for the campuses. For Knoxville, Atlanta, Nashville, and Indianapolis campuses, the building provides Security Officers Monday-Friday 7:00 a.m. to 6:00 p.m. For the Asheville campus, the building provides Security Officers Monday-Thursday 7:30 a.m. to 9:30 p.m. and Friday 7:30 a.m. to 5:15 p.m. Off-duty police officers are on site during evening and weekend hours (Orlando). The Security Officers have the authority to order the removal of any undesirable persons from the campus. Police Officers have the authority to arrest

anyone involved in an illegal action on campus and areas immediately adjacent to the campus. Security Officers immediately contact the local police force in relation to any illegal activity. On weekends, when the college is open and an officer is not on duty, the designated building coordinator has the authority to order removal of any undesirable persons from the campus and to contact local police department or another appropriate law enforcement agency (a Security Officer is on campus during weekend hours at the Atlanta campus). All crimes that occur on South College property are reported to the appropriate law enforcement agency in a prompt and timely manner. South College and the Security Officers, in addition to having a relationship with local police departments, work closely with other law enforcement agencies (county, state, and federal). If a student violates the South College Student Conduct Standards and Regulations, the Security Officers and the building coordinators will also report the student to the Director of Student Services/Affairs at the appropriate campus promptly and accurately. Possible disciplinary action may result.

A Security Agreement is in place for the Knoxville, Nashville, Asheville, Atlanta, and Indianapolis campuses regarding local off-duty police officers serving as Security Officers for the campuses. The security coverage for the Orlando campus is provided by the building owners and has been confirmed in writing.

INCLEMENT WEATHER

In the case of inclement weather, the first concern of the college is the safety of students, faculty, and staff.

It is the policy of the college to assume that classes will be held as scheduled during all times. If, however, it is determined by college officials that inclement weather, such as snow, ice, storms, high winds, etc. prevents classes from meeting as scheduled, the following procedures for cancellation of classes will occur:

- Severe weather warnings will be monitored. The Campus President or designee will notify the deans/departments chairs, faculty, and staff regarding cancellation of classes and/or closure of the college.

When a decision is required before the start of class hours

- Weekday classes will be canceled by 6:30 a.m.
- Evening Classes will be canceled by 4:30 p.m.
- Saturday classes will be canceled by 7:00 a.m.

Note: Faculty and students should not assume that if day classes are canceled, evening classes will also be canceled or vice versa.

- If inclement weather results in a one-hour delay, first period classes (ex: classes beginning at 8:00 or 8:30) will begin one hour late. If inclement weather results in a two-hour delay, first period classes (8:00 or 8:30) will be cancelled. Classes scheduled to begin at 10:15 or 10:30 a.m. will begin at their regular time and four-hour classes (class regularly scheduled from 8:00-12:05) will begin at 10:00 a.m.

Announcements of any cancellations or delays will be made through local television and radio stations. In addition to the television and radio announcements, South College will communicate with students and staff via Omnilert (the College's emergency notification system). All students and staff are automatically registered to receive an email to their South College email account through Omnilert. In addition, a text and a phone message will be delivered to the mobile devices of all those who have opted into this feature.

If all faculty and staff are required to leave the campuses by the designated time for a closing, this will be communicated in the notification sent. Otherwise, those that have been provided access to the South College campuses after hours via access card may remain at their own discretion. The buildings will be secured and anyone remaining must have knowledge of how to finalize the building security procedures before leaving to include ensuring no one else remains in the building and arming the alarm system.

When classes are cancelled, communication will be provided by the institution as to the expectation for arrival for staff on the associated day. Those having both an administrative and faculty appointment are required to adhere to directions provided for staff. Those with only faculty appointments should receive communication from the associated dean/chair as to expectations. Office hours scheduled during a cancellation day should be met or arrangements made to make them up. Certain programs have unique faculty assignments which require faculty to be present at off-campus sites regardless of classes being cancelled at South College. Expectations in these situations will be communicated by the associated program. Expectations for students completing off-campus assignments (i.e., clinicals, practicums, student teaching, APPEs, IPPEs) on days when South College campus classes are cancelled or begin at an alternate time should be communicated by the associated programs.

REPORTING

South College endeavors to provide students and staff with a safe environment. Any occurrences of criminal action or of any emergency should be reported immediately and accurately to a Security Officer and to the Director of Student Services/Affairs at the appropriate campus. If an officer is not on duty or the Director of Student Services/Affairs is not available, go to the nearest college employee who will contact the proper authorities. Any suspicious activity or person seen in the building or in the parking lot loitering around vehicles should be reported to the Security Officer on duty. On weekends when the campus is open, suspicious activity should be reported to the designed building coordinator, normally located in the front reception area on campus. If you have a safety or security concern, please see one of the following campus authorities (Lead Coordinator listed in bold):

Knoxville Main Campus and Parkside Campus (Includes CBE)

- Dean of Academic & Student Services (865-288-5708) – Main Campus, 3rd floor
- Director of Administrative Services (865-251-1817) – Main Campus, 2nd floor
- **Student Affairs Coordinator (865-293-4539) – Main Campus, 2nd floor**
- Director of Career & Alumni Services (865-251-1820) – Main Campus, 2nd floor

- Main Campus Front Desk Coordinator (865-251-1800) – Main Campus 1st floor reception area
- Parkside Front Desk Coordinator (865-288-5700) – Parkside Campus, 1st floor reception area
- Parkside Resource Center Staff (865-304-4858) – Parkside 1st floor
- Parkside 2nd floor (865-288-5852)
- Parkside 3rd floor (865-288-8311)

Asheville Campus

- Campus President (828-398-2566) – 3rd floor
- Dean of Academic and Student Services (828-398-2580) – 3rd floor
- **Director of Student Services (828-398-2532) – 1st floor**

Nashville Campus

- Campus President (865-288-5740) – 6th floor
- Dean of Academic and Student Services (629-802-3175) – 6th floor
- **Sr. Director of Student Services (629-802-3050) – 1st floor**

Atlanta Campus

- Campus President – (470-322-1210) – 2nd Floor
- Dean of Academic and Student Services – (470-322-1211) – 2nd floor
- **Director of Student Services (470-322-1212) – 1st floor**

Indianapolis Campus

- Campus President – (317-819-7910) – 1st floor
- Dean of Academics and Student Services – (317-819-7912)- 1st floor
- **Director of Student Services – (317-819-7935)- 1st floor**

Orlando Campus

- Campus President – (407- 447-6910) – 5th floor
- **Director of Student Services – (407-447-6935) – 1st floor**

Pittsburgh Campus

- Campus President – (865-288-8782) – 1st floor
- Dean of Academic and Student Services (724-720-9520) – 2nd floor

Online

- Campus President – (865-288-8782) – 1st floor
- **Director of Student Services - (865-288-8784) – 1st floor**

Additionally, you may report your concern to the Security Officer on duty who will notify school officials. Another option is to call 911 and report the issue to local police authorities. The cooperation of all campus community members is needed in order to maintain a safe campus.

SHELTERING ON CAMPUS

Sheltering inside the campus building may be the safest action depending upon the emergency. In the event of a tornado, active shooter, or hazmat spill, for example,

proceed to the best available location. These locations are described in the Safety Manual. Below are some basic guidelines:

- If you are inside a campus building when directed to seek shelter, find the best available location within the building for shelter. If you are in the campus parking lot, proceed to the closest campus entrance as quickly as possible. Continue to monitor campus communications and do not exit unless directed.
- In the case of severe weather or other threats to the building's integrity, you should seek an interior room as low in the building as possible, preferably with no windows.
- For sheltering from hazardous materials release, seek shelter and shut off ventilation if possible and use available materials to seal windows and doors.
- Response to an active shooter event depends on where you are on campus in relation to the threat. Barricading in a room is a form of sheltering and the proper response for most of the campus.

ACTIVE SHOOTER

- If you believe there is an active shooter on campus, immediately dial 911 and then contact the Security Officer on campus at:
 - Knoxville Main Campus: (865) 304-4418
 - Knoxville Parkside Campus (includes CBE): (865) 304-4858
 - Asheville Campus: (828) 606-1229 or (828) 398-2500
 - Nashville Campus: (865) 438-0911
 - Atlanta Campus: (865) 696-0186
 - Orlando Campus: (407) 447-6900
 - Indianapolis Campus: (865) 500-9556
 - Pittsburgh Campus: Call 911
 - Online: Call 911
- Remain calm and quickly assess your situation. Try to determine where the shooter might be located but DO NOT approach him/her.
- If it is safe, find the quickest evacuation route and leave the building. Advise others with you to follow you. Avoid the elevators and check the stairways to ensure they are safe to use. Once you reach the outside of the building seek a safe place to gather away from the building until contacted by the police.
- If it is not safe to evacuate the building, try to find a classroom or office where you can shelter in place. Close and lock the door, stay away from windows, and shut off the lights. Mute your cellphone and if necessary, barricade the door with furniture or other objects that you can find.
- Stay put until you can reach the police by phone or are contacted by a recognized South College administration representative.

HAZMAT SPILL

- In the event of a hazmat spill immediately leave the area if it is safe to do so.
- Remain calm and call the campus Security Officer and notify the front desk receptionist or night coordinator. If medical assistance is needed call 911.
- Provide emergency responders with as much information as possible about the

nature of the spill if anyone is injured and the materials that are involved.

BOMB THREATS

Upon receipt of a bomb threat either by phone or other communication of a mass threat:

- Obtain as much information as possible from and about the caller. Listen and do not interrupt. Try to write down the entire message.
- Try to keep the caller talking. Call 911 immediately and contact the campus Security Officer at:
 - Knoxville Main Campus: (865) 304-4418
 - Knoxville Parkside Campus (includes CBE): (865) 304-4858
 - Asheville Campus: (828) 606-1229
 - Nashville Campus: (865) 438-0911
 - Atlanta Campus: (865) 696-0186
 - Orlando Campus: (407) 447-6900
 - Indianapolis Campus: (865) 500-9556
 - Pittsburgh Campus: Call 911
 - Online: Call 911
- Avoid using cellphones to make the call. Do not activate the fire alarm. If an evacuation is ordered, follow the instructions provided in the evacuation information in this guide.

TORNADOES

The National Weather Service issues two types of tornado alerts.

- Tornado Watch - conditions are conducive to the development of tornadoes.
- Tornado Warning - funnel or tornado has been sighted or one is very likely to form based on radar observations. Protective measures should be taken immediately.

During a Tornado Watch

Administrative and front desk personnel should:

- Receive notification of impending severe weather.
- Monitor weather alerts through radio or other dependable means.
- Faculty should evacuate labs with equipment that could become projectiles.

Tornado Warning

If there is sufficient time to take shelter, all occupants must:

- Go directly to an enclosed, windowless area in the center of the building –away from glass and on the lowest floor possible.
- Crouch down and cover your head.
- Interior stairwells are usually good places to take shelter, and if not crowded, allow you to move to a lower level quickly.
- Stay off the elevators; you could be trapped in them if the power is lost.
- Stay there until you are told that it is safe to leave your assigned area

*Preferred Shelter Areas: Against interior walls located furthest from exterior wall.

Knoxville Main Campus-Tornado Shelter Areas

All rooms without exterior windows, to include:

- All admissions' offices except the one closest to the copier, admissions director, and associate director's offices
- First floor kitchen
- Hallways outside of admission offices
- Room 110, Room 110A, (closet) **if equipment is secured**
- First floor main hallway on the first floor and as far away from glass as possible. The women's restrooms on the east side of the Main Campus building do not have windows.
- Room 112
- Library computer room, Catalog librarian's closet and the Director of Library Services office

Knoxville Parkside Campus (includes CBE)- Tornado Shelter Areas

Classroom #	Location
101 Conference room	On each side of interior walls between 102 and 103 (away from doors)
102	Follow directions for office
103 (50)	Interior wall between pole after 107 and mid hall (north wall)
105 (21)	Middle interior hall across from restrooms
107 (50)	Interior wall between pole after 107 and mid hall (south wall)
108 Conference room	Lower blinds, go under table and/or back storage closet
110 (study room)	Go into room 112, follow directions for that room
111 (50)	Assemble on interior walls on each side of hall between 111 and the library; stay away from doors
112 (32)	Move to east side of classroom; get on floor away from door
113, 114, 115, 116	Move to women's restroom closest to student center
Library	Office and workroom behind main library desk
Curriculum lab	Students in curriculum lab move to interior closet inside lab
Auditorium	Move to east side of auditorium
201 (62)	Go down east stairwell to first floor; north interior hall between 103 and mid hall restrooms; stay away from doors
203 and 205 (82)	Go down east stairwell to first floor; south interior hall between 103 and mid hall restrooms; stay away from doors
213 (30)	Go down west stairwell to first floor; south interior hall between 103 and mid hall restrooms; stay away from doors
Labs on 2nd floor	Follow directions for nearest classroom to lab
301 (32)	Go down west stairwell to first floor; assemble on interior walls on each side of hall between 111 and library; stay away from doors
302 (28)	Go down west stairwell to first floor; seek shelter in men's restroom

Classroom #	Location
	nearest student center
304 (25)	Go down west stairwell to first floor; seek shelter in women's restroom nearest student center
306 (90)	Go down west stairwell to first floor; assemble on interior walls on each side of hall between 111 and the library; stay away from doors
Lab and simulation rooms	Follow directions for nearest classroom to your location

First Floor:

Classroom #	Location
150	Go to alcove beside west end elevator; close double doors
151	Go to alcove beside west end elevator; close double doors
152	Go to alcove beside west end elevator; close double doors
153	Go to room 166; close door; get under desk
154	Go to room 165; close door; get under desk
155	Go to room 164; close door; get under desk
156	Go to room 163; close door; get under desk
157	Go to room 162; close door; get under desk
158	Go to room 162; close door; get under desk
159	Go to room 161; close door, get under desk
160	Go to room 161; close door, get under desk
161	Close door, get under desk
162	Close door, get under desk
163	Close door, get under desk
164	Close door, get under desk
165	Close door, get under desk
166	Close door, get under desk
167	Go to room 177; close door, get under desk
168	Go to room 176; close door, get under desk
169	Go to room 176; close door, get under desk
170	Go to room 176; close door, get under desk
171	Go to room 176; close door, get under desk
172	Go to room 176; close door, get under desk
173	Close door, get under desk
174	Close door, get under desk

Classroom #	Location
175	Close door, get under desk
176	Close door, get under desk

Second Floor:

Classroom #	Location
250-271	Take west stairwell to 1 st floor; take shelter in restrooms across from the stairwell door
258-275	Take middle stairwell near Classroom 272 to 1 st floor; take shelter in stairwell away from the door

Third Floor:

Classroom #	Location
350-377	Go down west stairwell to first floor; take shelter in first floor stairwell away from door

Asheville Campus- Tornado Shelter Areas

All rooms without exterior windows, to include:

- North Stairwell (next to elevator): All Floors
- Alternate: Rooms without exterior windows

Nashville Campus- Tornado Shelter areas

- Center Stairwell - All Floors

Atlanta Campus- Tornado Shelter areas

- Center Stairwell – All Floors

Indianapolis Campus- Tornado Shelter areas

- Admissions – Move to inner hallway near Financial Aid
- Front Desk - Move to inner hallway near Financial Aid
- Financial Aid - Remain in office
- Registrar - Remain in office
- Program Directors/Faculty – Move to staff lounge
- Student Services – Remain in office
- Resource Center – Move to DMS or Simulation labs
- Computer lab – Move to DMS or Simulation labs
- DMS lab – Remain in lab
- Room 167 - Move to DMS or Simulation labs
- Rad lab - Move to DMS or Simulation labs
- Room 162 - Move to DMS or Simulation labs
- Surg Tech Lab - Move to DMS or Simulation labs
- Room 154 – Move to Simulation labs
- Room 148 - Move to Simulation labs
- Room 146 - Move to Simulation labs

- Student Center – Move to inner hallway outside of room 139
- Room 138 - Move to inner hallway outside of room 139
- Room 139 - Move to inner hallway outside of room 139
- Administration - Move to inner hallway

Orlando Campus- Tornado Shelter areas

- Stairwells in the east corridor, center of building, and west corridor of the building, which is located in the east entry hallway.

Pittsburgh Campus and Online- Tornado Shelter areas

- Suite 100 Stairwell next to the auditorium.

FIRE

All South College buildings have an approved alarm system and functioning fire extinguishers. The Fire Department does not require that evacuation routes be posted. Exit from the nearest stairwell or door.

Fire Response

When a fire is discovered, remember **R-A-C-E**. **Rescue** those persons who are closest to the fire. Sound the **Alarm** and dial 911 to alert the fire authorities. If possible, **confine** the fire with a fire extinguisher. **Evacuate** the building.

Fire Response Instructions for All Campuses

- Sound the Alarm
- Open all essential exterior doors. The exit doors are designed to push open from inside; evacuees will open these as needed.
- Ensure that rooms are cleared properly
 - Tell students which exit to use – the nearest one.
 - Remind everyone to meet together in the designated place for roll call.
 - Count students as they leave.
 - Make sure everyone has left the room.
 - Take the roster.
 - Close the classroom door.
 - Assist other instructors in holding open stairwell and exit doors.
- Guide people to safety
 - Keep door open.
 - Give directions to a safe place.
 - Remind classes to remain quiet and stay together for roll call.
 - The safe place is the parking lot/overflow area north of the building and closest to the entrance of the campus (Main Campus), fourth tier of the parking lot (Parkside), west of the building (Asheville), the north or south parking lots at a safe distance from the building (Atlanta), the overflow parking area west of the building (Nashville), the surface parking lot on the east side of the building (Orlando), the west of the building by dumpster (Indianapolis), and the front parking lots at a safe distance from the building (Pittsburgh & Online).
- Evacuating a disabled person-wheelchair bound or unable to descend stairs

- Option 1: Area of refuge
 - The student can be stationed in a stairwell without windows with a South College faculty or staff member “buddy.” This includes all stairwells except the south-facing stairwell exiting the faculty area and classrooms 310-313 (Main Campus). A third party must go immediately to notify the police or fire personnel of the location of those persons. This option is preferred during a known evacuation practice drill.
- Option 2: Carry to safety
 - If a student is known to be wheelchair bound or unable to descend stairs, the primary Department Chair/Program Director is responsible for training sufficient faculty (and students if necessary) in appropriate “carry” methods in order to safely evacuate the disabled student. If fire danger is imminent, on-site faculty must determine the appropriate action – “area of refuge” in an enclosed stairwell or evacuation requiring a carry to safety.
- Supervise gathering at safe place
- Staff and faculty posted at exits encourage students to cross to designated safe place.
- Roll call and all-clear signal
 - Each instructor takes roll and reports results to the designated person.
- An all-clear signal is given by the designated person.

Fire/Evacuation Drills

Drills will be carried out periodically (at least annually) so that all persons on campus will be familiar with proper procedures.

Drill Checklist- All Campuses

Date	<input checked="" type="checkbox"/>	Items	Responsible Party-Day	Responsible Party-Evening
		Timing of Drill	Representative of Administration and designee of Safety Committee Chairperson	Representative of Administration and designee of Safety Committee Chairperson
		Sound Alarms	Designated person finds fire, pulls the alarm, and notifies the front desk or the security guard	Designated person finds fire, pulls the alarm, and notifies the front desk or the security guard
		Open Doors	Push open freely, so, evacuees will open them as needed.	Push open freely, so, evacuees will open them as needed.
		Clear Rooms and Close Doors	On-site faculty and staff	On-site faculty and staff
		Check Class Roll on	Faculty should	Faculty should

Date	☑	Items	Responsible Party-Day	Responsible Party-Evening
		Reaching the Safe Lots	account for all students and gather unsupervised students into safe area.	account for all students and gather unsupervised students into safe area.

Fire Extinguishers- Knoxville Main Campus

First Floor:

- Side entrance near Student Center
- Main hall outside restrooms on east side
- Library-on pillar near back exit

Second Floor:

- Lab room 220
- End of hall outside room 222
- Lab room 223
- Financial Aid hallway in Student Services area
- Hall outside faculty cubicle area

Third Floor:

- End of hall outside room 322
- End of hall outside room 313
- Wall near exit near room 330
- Executive office area

Fire Alarm Pulls- Knoxville Main Campus

First Floor:

- Fire exit stairwell near Student Center
- Side entrance near Student Center
- Exit door in Student Center
- Door to main hall from Student Center
- Front door
- Back door (glass vestibule)
- Hallway next to side doors by library
- Library by main entrance, by double doors facing the interstate, and by back exit.

Second Floor:

- Outside stairwell near room 222
- Inside faculty area door
- Outside restrooms on east side
- Outside stairs near restrooms on west side
- Inside door of Student Services area
- Stairwell at back of Student Services area
- Outside stairwell in faculty area

Third Floor:

- Outside stairwell near room 322
- Outside stairwell near rooms 313 and 312
- Across from restrooms on east side
- Wall outside men's restroom on east side
- Outside stairwell near restrooms on west side
- Outside exit near room 330

Fire Extinguishers- Knoxville Parkside Campus (includes CBE)

First Floor:

- Wall outside the library
- Emergency exit west side of auditorium

Second Floor:

- Lab room 206
- Lab room 208
- Lab room 209
- Lab room 211
- Hall outside 221
- Faculty offices hallway-pharmacy practices

Third Floor:

- Student locker area
- Outside room 301
- Outside room 302

Fire Alarm Pulls- Knoxville Parkside Campus (includes CBE)

First Floor:

- Inside door of administrative entrance
- Inside door of student entrance
- Exit door in library
- Inside door to atrium and emergency exit from glass hallway
- Inside hall north end of auditorium
- Emergency exit auditorium
 - East stairwell beside emergency exit

Second Floor:

- Main stairwell outside main Pharmacy entrance
- Outside room 203
- West stairwell

Third Floor:

- West stairwell
- East stairwell

Fire Extinguishers Locations- Asheville Campus

First floor:

- Across from room #113
- Beside entrance/exit to stairwell B (south)
- Next to room #102B (library entrance from student lounge)

Second floor:

- Beside room #216
- Across from room #222
- Across from the elevator entrance/exit

Third floor:

- Across from the elevator entrance/exit
- Beside room # 301
- Beside the entrance/exit to stairwell B (south)

Fourth floor:

- Across from room #419
- Across from the elevator entrance/exit
- Next to room #414

Fire Alarm Pulls- Asheville Campus

First floor:

- At the building main entrance/exit
- East wall of the student lounge
- At the south entrance/exit door in the stairwell

Second floor:

- Beside the stairwell A (north) entrance/exit
- Beside the stairwell B (south) entrance/exit

Third floor:

- Beside the stairwell A (north) entrance/exit
- Beside the stairwell B (south) entrance/exit

Fourth floor:

- Beside the stairwell A (north) entrance/exit
- Beside the stairwell B (south) entrance/exit

Fire Extinguishers Locations- Asheville Campus

First floor:

- Across from room #113
- Beside entrance/exit to stairwell B (south)
- Next to room #102B (library entrance from student lounge)

Second floor:

- Beside room #216
- Across from room #222
- Across from the elevator entrance/exit

Third floor:

- Across from the elevator entrance/exit
- Beside room # 301
- Beside the entrance/exit to stairwell B (south)

Fourth floor:

- Across from room #419
- Across from the elevator entrance/exit
- Next to room #414

Fire Alarm Pulls- Nashville Campus

First floor:

- Adjacent to the central stairwell door
- Adjacent to the back entrance door
- Across from Office 116

Second floor:

- Adjacent to the central stairwell door
- Adjacent to the West stairwell door
- Adjacent to the East stairwell door
- Adjacent to the main classroom entrance doorway

Third floor:

- Adjacent to the central stairwell door
- Adjacent to the East stairwell door
- Adjacent to the main classroom entrance doorway

Fifth Floor:

- Adjacent to the central stairwell door
- Adjacent to the West stairwell door

Sixth Floor

- Adjacent to the central stairwell door
- Adjacent to the east entrance

Fire Extinguishers Locations- Nashville Campus

First floor:

- Adjacent to the East stairwell door
- Adjacent to the back entrance

Second floor:

- Adjacent to the West stairwell door
- Adjacent to the East stairwell door
- Adjacent to the main classroom entrance doorway
- Outside of Room 202
- Outside of Room 209
- Outside of Room 216
- Across from Room 219

Third floor:

- Adjacent to the West stairwell door
- Adjacent to the main classroom entrance doorway

Fifth Floor:

- Adjacent to the West stairwell door
- Adjacent to the main classroom entrance doorway

Sixth Floor

- Adjacent to the main office suite door
- To the right of the entrance of the large room adjacent to the kitchen

Fire Alarm Pulls Locations- Atlanta Campus

- Adjacent to North exit door
- Adjacent to East stairwell doors
- Adjacent to West stairwell doors

Fire Extinguishers Locations- Atlanta Campus

First Floor:

- South hallway off lobby
- Inside Room 135
- Outside Office 124
- Adjacent to rear exit door

Second Floor:

- Inside Student Center by rear exit
- East hallway off elevator lobby
- West hallway off elevator lobby
- Adjacent to Exam Room 209
- Adjacent to Classroom 219
- Inside Classroom 220
- Adjacent to Classroom 223
- By north exit door
- Adjacent to Classroom 225
- Adjacent to Classroom 228
- Adjacent to Classroom 231

Third Floor:

- West hallway off elevator lobby
- East hallway off elevator lobby
- Across from elevators in elevator lobby
- Adjacent to Classroom 303
- Adjacent to Classroom 305
- Hallway outside of 306/307
- Adjacent to Classroom 308
- Inside Room 309

Fire Extinguishers Locations- Indianapolis Campus

First floor:

- Executive suite
- Behind the front desk
- By office 124
- Student center
- Adjacent to classroom 154
- Hallway adjacent to nursing lab
- Hallway near classroom 162
- Office area adjacent to breakroom
- Hallway by classroom 138
- Hallway by Sim Lab C

Fire Alarm Pulls- Indianapolis Campus

First floor:

- By Front desk
- By Computer Lab
- Student Center

Fire Extinguishers Locations- Orlando Campus

First floor:

- Adjacent to Room 103
- Adjacent to Room 113

Fire Alarm Pulls- Orlando Campus

First floor:

- Adjacent to the East exit door

Fire Extinguishers Locations- Pittsburgh Campus

- Suite 200
- One in each hallway
- One in the kitchen
- Two by the main entrance doors
- One by the entrance into the admissions wing of offices

Fire Extinguishers Locations- Online

- Suite 100A
- One Outside the Campus President's office
- Two at the end of main suite outside of super cubes
- One in the kitchen
- Suite 100B/Finance Section
- In the main hallway outside Suite 100B
- Inside Suite 100B on the wall between 4 super cubicles

Fire Alarm Pulls - Pittsburgh Campus and Online

- All fire alarm pulls are located as exiting the building to the right and left of the glass doors.

Evacuation Procedure- Knoxville Main Campus

General Procedures:

- Remain calm
- Do not call 911 unless trapped by the fire
- Faculty/Supervisors - Direct students/staff to leave their belongings
- Shut your door and leave it unlocked
- Exit in single file down staircases and hallways and go to lower third level toward Main Campus drive. Please do not stand in the driveway.
- All faculty, staff, and students will assemble [gather] at the 1st parking lot on the right from the entrance of the college.
- Faculty - Bring your roster with you.

- Faculty should keep students with them and immediately take roll, if possible, to account for everyone assigned to them. ****Please report on your classroom's completed evacuation to the Safety Coordinator.**
- The Safety Coordinator will account for the presence of everyone by checking with each faculty member.
- If you are trapped in a classroom, keep the door closed.
- Call 911 and notify the officer on duty at Main Campus.
- If fire is present, place a towel or garment under the door; wet if possible.
- Open or break the window if necessary and escape through the window if possible.

Knoxville Main Campus- General Evacuation Route

- Exit in single file down staircases and hallways and go to lower third level toward Lonas Drive. Please do not stand in the driveway.
- All faculty, staff, and students will assemble at the first parking lot on the right from the entrance of the college.

Evacuation Procedure- Knoxville Parkside Campus (includes CBE)

General Procedures:

- Remain calm.
- Faculty/Supervisors - Direct students/staff to leave their belongings.
- Shut your door and leave it unlocked.
- Exit in single file down staircases and hallways and go to the fourth tier of the parking lot toward Parkside. Do not assemble in the side parking lot closest to I-40W.
- Faculty - Bring your roster with you.
- Faculty should keep students with them and immediately take roll, if possible, to account for everyone assigned to them. ****Please report on your classroom's completed evacuation to the Safety Coordinator.**
- The Safety Coordinator will account for the presence of everyone by checking with each faculty member.
- If you are trapped in a classroom, keep the door closed.
- Call 911 and notify the officer on duty at Parkside.
- If fire is present, place a towel or garment under the door; wet it if possible.
- Open or break the window if necessary and escape through the window, if possible.

Knoxville Parkside Campus Evacuation Route

Rooms	Evacuation Route
150, 151, 152, 153, 154, 155, 164, 165, 166 Restrooms, Student Center, Kitchen	Student Center Emergency Exit by Vending
108, 109, 110, 111, 112 Library, Computer Lab, Curriculum Lab	Library Emergency Exit
156, 157, 158, 159, 160, 161, 162, 163, Main Lobby, Restrooms	Administrative Exit
101, 102, 103, 105, 107, 108, 167, 168, 169, 171, 172, 173, 174, 175, 176, 177	Administrative Exit

Rooms	Evacuation Route
250, 251, 252, 253, 254, 255, 256, 257, 263, 264, 265, 266, 267, 268, 269, 270	West Stairwell, Right Hand Side
271, Restrooms, 208, 210, 211, 213, 215, 217, 219, 221	West Stairwell, Right Hand Side
203, 205, 209, 209, 258, 259, 260, 262, 270, Restrooms	Central Stairwell, Right Hand Side
Restrooms, 203, 205, 207, 209, 258, 259, 260, 262, 272	Central Stairwell, Right Hand Side
201, Faculty and Staff Break Room, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282	East Stairwell
Third Floor Faculty Hallway, 350-371	West Stairwell, Left Hand Side
306, 373, 374, 375, 376, 377	West Stairwell, Left Hand Side
301, 303, 305, 307, Sim-Control Room, 322	Central Stairwell, Left Hand Side
302, 304, 308, 310, 312, 314, 316, 318, 320	Central Stairwell, Left Hand Side

Evacuation Procedure- Asheville Campus

General Procedures:

- Remain calm.
- Faculty/Supervisors - Direct students/staff to leave their belongings.
- Shut your door and leave it unlocked.
- Faculty - Bring your roster with you.
- Faculty should keep students with them and immediately take roll to account for everyone assigned to them. ****Please report on your classroom's completed evacuation to the Safety Coordinator.**
- The Safety Coordinator will account for the presence of everyone by checking with each faculty member.
- If you are trapped by fire, keep the door closed.
- Call 911 and notify the officer on duty at Asheville.
- If fire is present, place a towel or garment under the door; wet it if possible
- Open or break the window if necessary and escape through the window, if possible.

Asheville Campus Evacuation Route

Rooms	Evacuation Route
Library, Student Lounge, room 104	Student Center Exit
Front Desk, Assistant Registrar's Office 114, 1 st floor Restrooms	Front Door Exit
Admission Offices: 108, 109, 110, 111, 112, 113	1 st Floor Emergency Exit (by South Stairwell)
Second Floor Offices: 219, 220, 221, 222, 223, 224, 225, 226, 227, 201, 201, 203, 204, 205, 206, 207, 208, 210, Faculty Break Room, Restrooms	North Stairwell

Rooms	Evacuation Route
Second Floor Classrooms: 212, 213, 214, 215, 216, 217, 218	South Stairwell
Third Floor Classrooms: 304, 303, 301, Restrooms	North Stairwell
Third Floor Classrooms and Offices: 305, 306, 308, 309, 310, 311, 318, 319	South Stairwell
Fourth Floor Offices and Restrooms: 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 417, 418, 419, 422, 423, 424, 425, 426, 427, 428, 429	North Stairwell
Fourth Floor Classrooms: 411, 412, 413, 414, 415, 416, 431, 432, 433, 434, 436	South Stairwell

Evacuation Procedure- Nashville Campus

General Procedures:

- Remain calm.
- Faculty/Supervisors - Direct students/staff to leave their belongings.
- Shut your door and leave it unlocked.
- Faculty - Bring your roster with you.
- Faculty should keep students with them and immediately take roll to account for everyone assigned to them. ****Please report on your classroom's completed evacuation to the Safety Coordinator.**
- The Safety Coordinator will account for the presence of everyone by checking with each faculty member.
- If you are trapped by fire, keep the door closed.
- Call 911 and notify the officer on duty at Nashville.
- If fire is present, place a towel or garment under the door; wet it if possible
- Open or break the window if necessary and escape through the window, if possible.

Nashville Campus Evacuation Route

Rooms	Evacuation Route
Dental Clinic, First Floor Restrooms, Student Services, Financial Aid	Back Door Exit
Front Desk, Admissions Offices	Front Door Exit
Second Floor Offices and Classrooms	East Stairwell
Second Floor Restroom	Central Stairwell
Second Floor Classrooms, Faculty Break Room, Resource Center	West Stairwell
Third Floor Classrooms	West Stairwell
Third Floor Classrooms, Lab, and Offices	East Stairwell

Rooms	Evacuation Route
Third Floor Restroom	Central Stairwell
Fifth Floor Classrooms, Simulation Center	West Stairwell
Fifth Floor Restroom, Student Center, Offices	Central Stairwell
Sixth Floor Offices, Kitchen, Conference Room, Restrooms	Central Stairwell

Evacuation Procedure- Atlanta Campus

General Procedures:

- Remain calm.
- Faculty/Supervisors - Direct students/staff to leave their belongings.
- Shut your door and leave it unlocked.
- Faculty - Bring your roster with you.
- Faculty should keep students with them and immediately take roll to account for everyone assigned to them. ****Please report on your classroom's completed evacuation to the Safety Coordinator.**
- The Safety Coordinator will account for the presence of everyone by checking with each faculty member.
- If you are trapped by fire, keep the door closed.
- Call 911 and notify the officer on duty at Atlanta.
- If fire is present, place a towel or garment under the door; wet it if possible
- Open or break the window if necessary and escape through the window, if possible.

Atlanta Campus Evacuation Route

Rooms	Evacuation Route
Front Desk, Admissions, Financial Aid, Student Services, Registrar	Front Door Exit
1 st Floor Faculty, Staff, and Administration	Back Door Exit
Student Center and 2 nd Floor Offices	Center Stairwell & Front Door Exit
Rooms 204, 216, 221, 222, 218, 219, 231, 232, 233	Center Stairwell & Front Door Exit
Rooms 223, 225, 226, 227, 228	Back Second Floor Stairwell/Exit
Student Center and 3 rd Floor Offices (302 & 309)	Back Third Floor Stairwell/Exit
Rooms 302, 303, 304, 305, 306, 307, 308	Back Third Floor Stairwell/Exit

Evacuation Procedure- Indianapolis Campus

General Procedures:

- Remain calm.
- Faculty/Supervisors - Direct students/staff to leave their belongings.
- Shut your door and leave it unlocked.
- Faculty - Bring your roster with you.
- Faculty should keep students with them and immediately take roll to account for everyone assigned to them. ****Please report on your classroom's completed evacuation to the Safety Coordinator.**
- The Safety Coordinator will account for the presence of everyone by checking with each faculty member.
- If you are trapped by fire, keep the door closed.
- Call 911 and notify the officer on duty at Indianapolis.
- If fire is present, place a towel or garment under the door; wet it if possible
- Open or break the window if necessary and escape through the window, if possible.

Indianapolis Campus Evacuation Route

Rooms	Evacuation Route
Front Desk, Admissions, Financial Aid, Student Services, Registrar, and Student Center, Resource Center, Computer Lab, Room 167	Front Door Exit
Faculty, Staff, Administration, Rooms 138 & 139	East Side Exit Door
Rooms 166, 164, 162, 160, 146, 148, 154, Sim Lab A, B, and C	West Side Exit Door

Evacuation Procedure- Orlando Campus

General Procedures:

- Remain calm.
- Faculty/Supervisors - Direct students/staff to leave their belongings.
- Shut your door and leave it unlocked.
- Faculty - Bring your roster with you.
- Faculty should keep students with them and immediately take roll to account for everyone assigned to them. ****Please report on your classroom's completed evacuation to the Safety Coordinator.**
- The Safety Coordinator will account for the presence of everyone by checking with each faculty member.
- If you are trapped by fire, keep the door closed.
- Call 911 and notify the officer on duty at Orlando.
- If fire is present, place a towel or garment under the door; wet it if possible
- Open or break the window if necessary and escape through the window, if possible.

Orlando Campus Evacuation Route

Rooms	Evacuation Route
Suite 100	Main Entrance or Building Main Lobby
Suite 110	Building Main Lobby or East Corridor Exit
Suite 500	Rooms East Side of Elevator-East Stairwell; Rooms West Side of Elevator-West Stairwell; Room 510-511, Radiography Lab, and Surg Tech Lab- Stairwell in Center of Building

Evacuation Procedure- Pittsburgh Campus and Online

General Procedures:

- Remain calm.
- Faculty/Supervisors - Direct students/staff to leave their belongings.
- Shut your door and leave it unlocked.
- Faculty - Bring your roster with you.
- Faculty should keep students with them and immediately take roll to account for everyone assigned to them. ****Please report on your classroom's completed evacuation to the Safety Coordinator.**
- The Safety Coordinator will account for the presence of everyone by checking with each faculty member.
- If you are trapped by fire, keep the door closed.
- Call 911 and notify the Westinghouse officer on duty.
- If fire is present, place a towel or garment under the door; wet it if possible
- Open or break the window if necessary and escape through the window, if possible.

Pittsburgh Campus Evacuation Route

Rooms	Evacuation Route
Suite 200	Exit to main hallway and head to the stairwells. Stairwells are located by the restrooms and service elevators. Once on the main floor, exit the building and meet at the designated parking area in the back of the building.

Online Evacuation Route

Rooms	Evacuation Route
Suite 100	Exit to main hallway if able go to the right and meet at designated parking area in the back of the building
Suite 100 B	Exit to main hallway turn to the right then to the left and meet at designated parking area in the front of the building

INFLUENZA/VIRUS PREPAREDNESS

Influenza/Virus preparedness recommendations include awareness of hand hygiene, respiratory hygiene, and social distancing. Dispensers of hand sanitizer are available in common locations at each campus. Influenza/Virus hygiene reminder posters are displayed throughout the college facilities.

Administrative communications will be provided during an epidemic/pandemic to indicate procedures and measures to be taken, including method of course and service delivery, required faculty and staff working requirements, and availability of physical campus facilities. Procedures for return to work for those having the virus will include requirements for being free of fever for a designated period without analgesics and any other identified symptoms. All cases of influenza/virus should be reported to the Vice President of Talent and Human Resources. Mandates from local health departments and CDC, as well as local, state, and federal governments are implemented.

MEDICAL EMERGENCIES

A medical emergency is any medical incident which requires intervention beyond basic first aid.

First aid kits are maintained at several locations on each campus.

The Automated External Defibrillator (AED) is located at:

- Knoxville Main Campus: On the 2nd floor next to the elevator
- Knoxville Parkside Campus (includes CBE): On the 2nd floor
- Asheville Campus: On the 1st floor near elevator
- Nashville Campus: 1st Floor Dental Clinic, In the Resource Center, 3rd Floor Nursing Faculty Suite
- Atlanta Campus: 2nd Floor next to the men's restroom
- Indianapolis Campus: Behind front desk on 1st floor at the Indianapolis Campus
- Orlando Campus: Suite 100- In the Supply Room
- Pittsburgh Campus and Online: In the hallway outside Suite 100B

In case of a major medical emergency, dial 911 and then notify the campus Security Officer, front desk receptionist, or the evening coordinator.

A college representative must remain at the scene until assistance arrives.

Each incident requires completion of an Incident Report form (located on the Faculty/Staff Portal), which is then sent to the Dean of Academic & Student Services.

First Aid

First aid kits are located in the following locations:

Main Campus:

- Front Desk
- Kitchen

- Lab-Room 330
- Lab-Room 311
- Labs-Rooms 110 & 111
- Other labs-Rooms 220 & 223
- Library

Parkside Campus (includes CBE):

- Library
- Front Desk
- 1st, 2nd, & 3rd Floor mailrooms

Asheville Campus:

- 1st, 2nd, 3rd, & 4th Floor copy/work areas

Nashville Campus:

- Front Desk, 2nd Floor Administrative Assistant Desk
- 6th Floor Kitchen

Atlanta Campus:

- Front Desk, 1st Floor

Indianapolis Campus:

- Registrar File Area
- Front Desk, 1st Floor

Orlando Campus:

- Front Desk, 1st Floor

Pittsburgh Campus

- In the kitchenette area in the cupboard

Online

- In the supply closet mounted on the wall

Recommended Contents

- 2 pairs of medical exam gloves
- 1 absorbent compress (32 square inches with no side smaller than 4")
- 4 sterile dressings (3" x 3")
- 16 Adhesive bandages (1" x 3")
- Adhesive tape (3/8" x 5 yards)
- Individual use antiseptic applications (10, 0.5 g application)
- Individual use burn treatment applications (6, 0.9 g application)
- Triangular bandage (40" x 40" x 56")
- CPR barrier protection
- Instant cold compress

Optional items:

- Scissors with rounded tips
- Tweezers
- Gauze roller bandage (2" x6 yards)
- Oral analgesics (4 individual doses of analgesics that do not cause drowsiness)
- Antibiotic treatments (2 individual doses)
- Eyewash (2 individual applications of sterile, isotonic, buffered solution, 15 ml each)
- Bandage compresses (2" x 2", 3" x 3", and 4" x 4")
- Plastic bags

First aid kits should be inspected at least once per quarter. The chairperson of the Safety Committee may be contacted for refill supply information.

HOSTILE, COMBATIVE & POTENTIALLY PHYSICALLY HARMFUL SITUATIONS

Should an individual who has been identified as a potential threat to a member of the South College community appears on campus, these procedures should be followed:

- Ask the perpetrator to leave the premise immediately and advise him/her that if he/she remains, the police will be notified.
- Warn the perpetrator, that if he/she does not leave, he/she will be in violation of criminal statues from the Penal Code of Tennessee/North Carolina/Georgia/Indiana/Florida/Pennsylvania and will be subject to prosecution for violating the Penal Code of the State of Tennessee/North Carolina/Georgia/Indiana/Florida/Pennsylvania.
- Contact another South College employee or the campus Security Officer for assistance and to serve as a witness. If the perpetrator does not leave immediately, notify the campus Security Officer, or call 911.

If **violence** occurs or there is an **immediate threat of violence**

- Instruct bystanders (if any) to leave the area immediately and then leave the area yourself.
- If leaving the scene is not possible, lock yourself in a secure area.
- If possible, dial 911 and give the responder as many details as possible.

Hostage Situation

If you are involved in a **hostage situation**:

- Dial 911, if possible, and give as many details as possible including the number of people.
- Do what you are told without argument.
- Do not attempt to negotiate or argue with the hostage taker.
- Try to get others to remain calm.
- Encourage others to do as they are instructed by the hostage taker.

If you **see or hear of a hostage situation**:

- Immediately remove yourself from danger
- Call 911 or the Campus Security Officer

- Provide as much information as possible such as:
 - Your name and location
 - Number of possible hostages
 - Number and description of hostage takers
 - Any injuries to hostages or the presence of weapons

Media Policy

- If members of the media are seen on campus covering an emergency situation, the front desk receptionist or evening campus coordinator should be notified immediately.
- All questions will be referred to the Chancellor's office or the Campus President's office.

Sexual Assault

If you are made aware that someone on campus has been the victim of sexual assault reassure the victim that they are safe and encourage them to report the incident and seek medical assistance as outlined in the South College Sexual Misconduct (Title IX) Policy (<https://www.south.edu/student-resources/title-ix/>). Ultimately, the victim must decide the best course of action for them.

Title IX Coordinator for South College
 Dr. Mari-Kathryn Arnold, Executive Director of Institutional Student Affairs
 3904 Lonas Drive, Knoxville, TN 37909
marnold@south.edu, 865-392-4733

Deputy Title IX Coordinator for the Main Campus and Parkside Campus
 Dr. Melanie Yerk, Dean of Academic and Student Services
 3904 Lonas Drive, Knoxville, TN 37909
myerk@south.edu, 865-288-5708

Deputy Title IX Coordinator for the Main Campus (CBE Programs Only)
 Dr. Persis Young, Dean of Academic and Student Services-CBE Programs
 400 Goody's Lane, Knoxville, TN 37922
pfay@south.edu, 971-295-9525

Deputy Title IX Coordinator for the Asheville Campus
 Dr. Samantha Sircey, Dean of Academic and Student Services
 140 Sweeten Creek Road, Asheville, NC 28803
ssircey@south.edu, 828-398-2580

Deputy Title IX Coordinator at the Nashville Campus
 Mrs. Jennifer Carroll, Dean of Academic and Student Services
 616 Marriott Drive, Nashville, TN 37214
jcarroll2@south.edu, 629-802-3175

Deputy Title IX Coordinator at the Atlanta Campus
 Dr. Jennifer Johnke, Dean of Academic and Student Services
 2600 Century Parkway NE, Atlanta, GA 30345
jjohnke@south.edu, 470-322-1211

Deputy Title IX Coordinator for Online
Mrs. Anne Petrella, Campus President
3904 Lonas Drive, Knoxville, TN 37909
apetrella@south.edu, 865-288-8782

Deputy Title IX Coordinator for the Indianapolis Campus
Dr. Lynn Patton, Dean of Academic and Student Services
301 Pennsylvania Pkwy., Indianapolis, IN 46280
lpattson@south.edu, 317-819-7912

Deputy Title IX Coordinator for the Orlando Campus
Dr. Amy Bro, Dean of Academic and Student Services
4901 Vineland Rd. Suite 140, Orlando, FL 32811
abro@south.edu, 407-447-6985

Deputy Title IX Coordinator for the Pittsburgh Campus
Ms. Courtney Martin, Dean of Academic and Student Services
3000 Westinghouse Dr., Suite 200, Cranberry Township, PA 16066
cmartin2@south.edu, 724-720-9500

Deputy Title IX Coordinator (Employees)
Mr. Randall Carr, Vice President of Talent Management & Human Resources
3904 Lonas Drive, Knoxville, TN 37909
randall.carr@south.edu, 865-293-4550

Provide them with the following options:

- Report the incident to the campus Title IX Deputy Coordinator or campus Security Officer.
- Seek professional help from an off-campus sexual assault treatment center.

Resources for Victims of Sexual Misconduct

The resources listed below are not exhaustive or limited to victims who wish to make an official report or participate in an institutional hearing, police investigation or criminal prosecution. However, in cases where a victim wishes to maintain complete confidentiality, the victim should carefully review the South College Sexual Misconduct (Title IX) Policy (<https://www.south.edu/student-resources/title-ix/>) related to the limits on the College's ability to maintain confidentiality.

Law Enforcement and Additional Resources:

Knoxville Police Department (KPD)
800 Howard Baker Jr. Ave
Knoxville TN 37915
865-215-7000
<http://www.cityofknoxville.org/kpd/>

Knox County Sherriff
400 Main Street Suite L165
Knoxville TN 37902

865-215-2444
<http://www.knoxsheriff.org/index.php>

Family Justice Center
400 Harriet Tubman Street
Knoxville, TN 37915
24/7 Helpline – 865-521-6336
865-215-6800
<http://fjcknoxville.com/>

Sexual Assault Center
6215 Kingston Pike
Knoxville TN 37919
24/7 Crisis line – 865-522-7273
Office – 865-558-9040
www.mcabbcenter.org/sacet

Asheville Police Department (APD)
100 Court Plaza
Asheville, NC 28801
828-252-1110
www.ashevillenc.gov

Buncombe County Sheriff
60 Court Plaza
Asheville, NC 28801
828-255-5000
<http://www.buncombecounty.org/governing/depts/sheriff>

Our VOICE
44 Merimon Avenue
Asheville, NC 28801
Office Telephone: 828-252-0562
Crisis Line: 828-255-7576
<http://www.ourvoicenc.org>

Nashville Police Department
5101 Harding Place
Nashville, TN 37211
615-862-7744
<https://www.nashville.gov/Police-Department/Precincts/South-Precinct.aspx>

Chamblee Police Department
3518 Broad St. Chamblee, GA 30341
<https://www.chambleega.com/491/Police>

Orlando Police Department
1250 W South St. Orlando, FL 32805

<https://www.orlando.gov>

Carmel Police Department
3 Civic Square Carmel, IN 46032
<https://www.carmel.in.gov/departmentservices/police>

Cranberry Township Police Department
2525 Rochester Rd
Cranberry Twp, PA 16066
724-776-5180
<https://www.cranberrytownship.org/191/Police>

On-line Resources:

- TN State Coalition Against Rape- <http://tncoalition.org/>
- TN State Coalition Against Domestic Violence- <http://tncoalition.org/>
- Pandora's Project- <http://www.pandys.org>
- Rape, Abuse, and Incest National Network- <http://www.rainn.org>
- Department of Justice, Information for Crime Victims- <http://www.justice.gov/actioncenter/find-help-and-information-crime-victims>
- Department of Education, Office for Civil Rights- <http://www2.ed.gov/about/offices/list/ocr/index.html>
- North Carolina Coalition Against Sexual Assault- www.nccasa.org
- The Hot Line- <http://www.thehotline.org/>. Website for LGBTQ survivors of sexual or domestic violence and minority women survivors of sexual or domestic violence
- Atlanta Community Policing Programs- <http://www.atlantapd.org/community/community-policing-programs>
- Nashville Community Outreach Programs- <https://www.nashville.gov/Police-Department/Community-Programs.aspx>
- Georgia Coalition Against Domestic Violence- <https://gcadv.org/learn/public-policy/>
- Women's Resource Center to End Domestic Violence (Atlanta)- <https://www.wrcdv.org/>
- Partnership Against Domestic Violence (Atlanta)- <https://padv.org/>
- Prevail, Inc. (Indianapolis)- <https://www.prevailinc.com/>
- The Julian Center (Indianapolis)- <https://www.juliancenter.org/>
- Harbor House of Central Florida (Orlando)- <https://www.harborhousefl.com/>
- Florida Coalition Against Domestic Violence (Orlando)-(800) 511-1119 or www.fcadv.org
- Victim Outreach Intervention Center – <https://www.voicebutlercounty.org>
(724)283-8700

Suicide Attempt

If someone is threatening to commit suicide:

- Remain calm.
- Contact the campus Security Officer or call 911, as soon as possible. Do not leave the person alone, **if you can do so safely**.
- If weapons are present leave the area immediately. Do not attempt to intervene but simply calmly talk to the person until the police arrive if **you can do so safely**.

If there is a suicide:

- Call the campus Security Officer, or 911, immediately and wait for first responders to arrive **if you can do so safely**.
- Do not touch anything.
- Keep the area clear of bystanders.
- Provide as much information as possible to first responders once they arrive.

Stalking/Intimate Partner Violence (IPV)

If someone discloses to you that they are the victim of intimate partner violence or are being stalked, you should try to determine if they are in immediate or imminent danger of violence from the perpetrator. If they are in **imminent danger**, locate a safe place to contact the campus Security Officer or call 911.

If they are **not immediately at risk**, advise the individual to **contact the appropriate Title IX Coordinator as listed above** and refer to the South College Sexual Misconduct (Title IX) Policy (<https://www.south.edu/student-resources/title-ix/>).

Suspicious Package

The discovery of any suspicious package or substance located on South College property should be immediately reported to the campus police officer or the front desk receptionist.

- Do not touch the object and leave the area immediately.
- If you feel you have been exposed or contaminated by the package or substance wash all affected areas immediately and call 911.
- **Do not use a cellphone near the area of the package.**
- Stay clear of the area until advised it is safe to return by emergency personnel or a member of the South College administration.

Theft or Robbery

- In the event of a theft of property from a classroom, office or personal vehicle occurring at South College contact the campus Security Officer immediately.
- In the event of the robbery of a person on campus where violence or the threat of violence was used to take property immediately notify the campus officer or call 911.
- These incidents should also be reported to the front desk receptionist or nighttime class coordinator.

WEAPONS ON CAMPUS

If you observe a weapon on campus:

- Immediately contact the campus Security Officer to report the incident.
- If you are in danger leave the area and communicate the location of the weapon and circumstances to the campus Security Officer.

If you observe someone with a weapon on campus (other than security personnel):

- Remain calm and immediately contact the campus Security Officer or call 911 **as soon as it is safe to do so**.
- Relay as much information as possible about the person with the weapon such as their physical description, what kind of weapon if known, and their location or actions.

DOCUMENTATION AND CONFIDENTIALITY

Reporting Criminal Offenses or Security and Safety Concerns

South College endeavors to provide students and staff with a safe environment. Any occurrences of criminal action or of any emergency should be reported immediately and accurately to a Security Officer and to the Director of Student Services/Affairs at the appropriate campus. If an officer is not on duty or the Director of Student Services/Affairs is not available, go to the nearest college employee who will contact the proper authorities. Any suspicious activity or person seen in the building or in the parking lot loitering around vehicles should be reported to the Security Officer on duty. On weekends when the campus is open, suspicious activity should be reported to the designed building coordinator, normally located in the front reception area on campus. If you have a safety or security concern, please see one of the following campus authorities (Lead Coordinator listed in Bold):

Knoxville Main Campus and Parkside Campus (includes CBE)

- Dean of Academic & Student Services (865-288-5708) – Main Campus, 3rd floor
- Director of Administrative Services (865-251-1817) – Main Campus, 2nd floor
- **Student Affairs Coordinator (865-293-4539) – Main Campus, 2nd floor**
- Director of Career & Alumni Services (865-251-1820) – Main Campus, 2nd floor
- Main Campus Front Desk Coordinator (865-251-1800) – Main Campus 1st floor reception area
- Parkside Front Desk Coordinator (865-288-5700) – Parkside Campus, 1st floor reception area
- Parkside Resource Center Staff (865-304-4858) – Parkside 1st floor
- Parkside 2nd floor (865-288-5852)
- Parkside 3rd floor (865-288-8311)

Asheville Campus

- Campus President (828-398-2566) – 3rd floor
- Dean of Academic and Student Services (828-398-2580) – 3rd floor
- **Director of Student Services (828-398-2560) – 1st floor**

Nashville Campus

- Campus President (865-288-5740) – 6th floor
- Dean of Academic and Student Services (629-802-3175) – 6th floor
- **Sr. Director of Student Services (629-802-3050) – 1st floor**

Atlanta Campus

- Campus President – (470-322-1210) – 2nd floor
- Dean of Academic and Student Services – (470-322-1211) – 2nd floor
- **Director of Student Services (470-322-1212) – 1st floor**

Indianapolis Campus

- Campus President – (317-819-7910)- 1st floor
- Dean of Academics and Student Services – (317-819-7912) – 1st floor
- **Director of Student Services – (317-819-7935) – 1st floor**

Orlando Campus

- Campus President – (407) 447-6910 – 1st floor
- **Director of Student Services – (407) 447-6935 – 1st floor**

Pittsburgh Campus

- Campus President – (865-288-8782) – 1st floor
- **Dean of Academic and Student Services (724-720-9520) – 2nd floor**

Online

- Campus President – (865-288-8782) – 1st floor
- **Director of Student Services – 65-288-8784 – 1st floor**

Additionally, you may report your concern to the Security Officer on duty who will notify school officials. Another option is to call 911 and report the issue to local police authorities. The cooperation of all campus community members is needed in order to maintain a safe campus.

Voluntary Confidential Reporting

If you are a victim of a crime or a witness to a crime and do not want to pursue action within South College or the criminal justice system, you may still want to consider making a confidential report. With your permission, the college will file a report on the details of the incident without revealing your identity. The purpose of a confidential report is to comply with your wish to keep the matter confidential, while taking steps to ensure the future safety of yourself and others. Please see one of the campus authorities listed within this document.

Professional counselors (South College does not have pastoral counselors), if and when they deem it appropriate, are encouraged to inform the persons they are counseling of the procedures to report crimes on a voluntary, confidential basis for inclusion in the annual disclosure of crime statistics. The counselors can refer the person to the South College officials noted above or to the local law enforcement agency to report a crime.

For more information see:

<https://www2.ed.gov/about/offices/list/ocr/docs/dcl-title-ix-coordinators-guide-201504.pdf>

Threats (direct or implied)

- Conduct such as pushing, shoving, or striking that harms or has potential to harm people or property
- Conduct that harasses, disrupts, or interferes with another individual's performance
- Conduct that creates an intimidating, offensive or hostile environment

Potential Warning Signs

- Verbal, nonverbal, or written threats
- Fascination with weapons or violence
- New or increased stress at home, school, or work
- Expressions of hopelessness or anxiety
- Insubordinate behavior
- Dramatic change in academic or work performance
- Destruction of property
- Drug or alcohol abuse
- Externalization of blame

Risk Factors that Contribute to Campus/Workplace Violence

- Disciplinary actions
- Conflicts between faculty member and student
- Unsatisfactory grades
- Ongoing conflicts between employees or other members of the South College community
- Domestic or family violence
- Financial problems
- Termination of employment

Campus/Workplace Violence Prevention Tips

- Be aware of what is going on around you at all times. Awareness is a proven method for increased personal safety.
- Contact the Director of Student Services/Affairs if you notice a student displaying unusual or suspicious behavior.
- Tell a supervisor if you notice unusual or suspicious behavior from another employee.
- Refer students or employees exhibiting inappropriate behavior to appropriate personnel [students report to Director of Student Services/Affairs. Employees report to Campus President or Vice President of Talent and Human Resources].
- Notify the Security Officer before conducting an employee termination meeting.

SECURITY AND SAFETY ISSUES

Campus security is the responsibility of every member of the South College community. The Director of Administrative Services oversees security for South College Knoxville campuses (including CBE) and the Campus President/Dean of Academic and Student Services for the Asheville, Atlanta, Nashville, Indianapolis, Orlando, and Pittsburgh

campuses and Online.

South College has secured the services of off-duty police officers (Knoxville, Asheville, Nashville, and Indianapolis campuses) or building-owner provided Security Officers (Atlanta, Orlando, and Pittsburgh campuses) Monday-Friday during campus hours. The officers have the authority to order the removal of any undesirable persons from the campus. Police officers have the authority to arrest anyone involved in an illegal action on campus and areas immediately adjacent to the campus. Security officers immediately contact the local police force in relation to any illegal activity. On weekends, when the college is open and an officer is not on duty, the designated building coordinator has the authority to order removal of any undesirable persons from the campus and to contact local police department or another appropriate law enforcement agency (a Security Officer is on campus during weekend hours at the Atlanta campus). All crimes that occur on South College property are reported to the appropriate law enforcement agency in a prompt and timely manner. South College and the Security Officers, in addition to having a relationship with local police departments, work closely with other law enforcement agencies (county, state, and federal). If a student violates the South College Student Conduct Standards and Regulations, the Security Officers and the building coordinators will also report the student to the Director of Student Services/Affairs at the appropriate campus promptly and accurately. Possible disciplinary action may result.

To help assure the environment is safe and secure:

- Do not bring large amounts of cash to campus.
- Never leave purses, wallets, or other personal possessions unattended.
- Secure valuables in a locked car.
- Be aware and report immediately when unknown individuals are sited on campus. Unusual or suspicious behavior includes loitering inside the campus facility, in the parking lot, or outside a campus building. Report observations to the Security Officer on duty, the receptionist, the librarian, the night coordinators, the Director of Student Services, or another employee in the area.
- Ask strangers if they need help. If you allow someone to enter your office, remain with them.
- Lock office doors when vacating your office.
- Store confidential papers and files in a locking desk or cabinet.

Any incident should be reported immediately to the Director of Student Services/Affairs. When a dangerous situation or an event such as a vehicle break-in occurs, contact the officer on duty or 911.

The incident reporting form for security occurrences is available at the front desk of each campus and on the faculty and staff portal. Basic information can be provided on the form by the person involved in the incident. The Director of Student Services/Affairs will complete and file the report as required.

CHEMICAL SAFETY

*** See Exposure Control Manual on the South College Faculty Portal***

Chemical Procurement and Storage Policy

Chemicals used for instruction of students or daily maintenance of the facility are to be stored safely and appropriately. A Material Safety Data Sheet (MSDS) is kept for each chemical. This sheet should be requested at the time the chemical is ordered and kept for 30 years. Each chemical will be added to the South College chemical inventory spreadsheet.

Requests for purchase of chemicals must be submitted to Department Chairpersons using the South College purchase order form. A request for the current MSDS sheet for each chemical must also be initiated.

An inventory of all laboratory chemicals will be maintained by the Science Department. The Chairperson will ensure that representatives from the chemistry, biology and allied health departments update the chemical inventory each quarter. The instructor must ensure that a copy of the MSDS sheet is added to the MSDS binder in the lab.

Each chemical should be marked with the date received and with the date opened. Any chemical that may form an unstable product when stored must be disposed of prior to the degradation date. The expiration date must be noted.

- All chemicals are to be stored by hazard class and compatibility.
- Flammables are stored in the yellow flammable cabinet in the janitorial storage closet.
- No chemicals in glass containers will be stored on the floor.
- Acids are not to be stored close to caustics and active metals (sodium, magnesium, potassium) and will be stored in the blue cabinet for acids.
- Rubber transporters are used as required. Instructors will carry the acids and chemicals from storage to the lab. Students are NOT allowed in this area.
- Oxidizing acids (nitric, perchloric) are separated from organic acids and flammable chemicals.
- Low hazard acids and bases may be stored together with other low hazard reagents. Only concentrations of ≤ 1 Molar are stored.
- Any open containers of acids and bases are stored in a spill tray.
- Peroxide-forming chemicals are stored in a dark, cool, dry place and carefully labeled with the date received and the date opened. Once opened, these chemicals ($\leq 3\%$ concentrations) will not be kept more than six months.
- Water-reactive chemicals are stored in a cool, dry place where a Class D fire extinguisher is readily available.
- Oxidizers are stored away from flammables, combustibles and reducing agents (alkaline metals).
- Toxic chemicals are clearly labeled, stored according to their warning labels, and separated from flammables.
- Laboratory refrigerators and freezers are clearly labeled "for laboratory use only."

Chemical Procurement and Storage Guidelines

The procedure for ordering and storage of chemicals and reagents is outlined in the

following table, which serves as both a guide and record of all required steps. The completed table is sent to the department chair (responsible for the course for which the chemicals were ordered) or the maintenance supervisor (for chemicals used in building maintenance).

Date	Action	Responsible Person	Follow-up
	Permission obtained from department chair/supervisor to order chemical(s). Complete list of chemicals.		
	PO #: Order Date:		
	Material Safety Data Sheet (MSDS) requested when chemical(s) ordered, or sheet was retrieved from the internet. If not, why?		
	Chemicals are stored in _____		
	MSDS was dated on the top right corner and filed in MSDS binder.		
	Copy of dated MSDS sheet was placed in master MSDS binder in library.		
	Chemical added to inventory list.		
	This form is sent to department chair/supervisor. List name and department.		

Chemical Handling

Faculty are to handle chemicals according to the recommendations on the MSDS sheet. They are responsible for instructing the students in the safe handling of each chemical. Appropriate personal protective equipment (PPE) will be used both in the preparation for a class and in the actual use of the chemicals in a classroom activity. Only chemicals that the ventilation system can handle can be used in a laboratory. No one may work alone with a hazardous chemical.

Chemical Disposal

Chemicals will be disposed of according to the recommendations on the MSDS sheets.

ADDITIONAL SAFETY PROTOCOLS, GUIDELINES, AND REQUIREMENTS MAY BE PROVIDED AND REQUIRED BY SCHOOL OF HEALTH PROFESSIONS DEPARTMENTS (Medical Assisting, Surgical Technology, Nursing, Physical Therapist Assistants, Physician Assistant, Pharmacy, Radiology, Physical Therapy, Occupational Therapy, etc.).

RADIATION SAFETY

All Radiology Equipment is locked down and cannot emit ionizing radiation without properly trained, licensed personnel on site.

In an emergency situation:

Knoxville Main Campus

- Immediately notify the Front Desk receptionist and the Main Campus Security Officer.
 - Through the Cisco Phone System, the officer at the Main Campus can be reached by dialing **1111**.
 - Through personal cell phone, the number is **(865) 304-4418** for the Security Officer at the Main Campus.

Asheville Campus

- Through the Cisco Phone System, the Security Officer at the Asheville Campus can be reached by dialing **3333**.
- Through cell phone, the number is **(828) 606-1229**.

Nashville Campus

- Through the Cisco Phone System, the Security Officer at the Nashville Campus can be reached by dialing **4040**.
- Through cell phone, the number is **(865) 438-0911**.

Atlanta Campus

- Through the Cisco Phone System, the Security Officer at the Atlanta Campus can be reached by dialing **5555**.
- Through cell phone, the number is **(865) 696-0186**.

Indianapolis Campus

- Through the Cisco Phone System, the Security Officer at the Indianapolis Campus can be reached by dialing **7777**.
- Through cell phone, the number is **(865) 500-9556**.

Orlando Campus

- Through the Cisco Phone System, the Security Officer at the Orlando Campus can be reached by dialing **6900**.

Pittsburgh Campus & Online

- Through the Cisco Phone System, call 911 and immediately notify an on-site administrator.

Radiation Spill

If the spill originates inside:

- Any spillage of a radioactive material is to be reported immediately to the Front desk who will inform the Security Officer, Director of Maintenance, Campus President, Dean of the Academic and Student Services, and the Fire Department (911).
- When reporting, be specific about the nature of the involved material, the exact location, any injuries, and if there is a fire or potential for fire. Administration will contact the necessary specialized authorities and

medical personnel.

- **Any person on site should evacuate the affected area at once.** When evacuating, stay **UPWIND, UPSTREAM, and UPGRADE OF SPILLAGE.**
- **Anyone who may be contaminated with radioactive material must stay isolated from others.** If it is a chemical contamination, wash affected area immediately for 15 minutes. Required first aid and cleanup by specialized authorities should be started at once.
- If necessary, follow evacuation procedures.
- **Assist individuals with disabilities and those that may need help exiting the building!**
- **Do not return to an evacuated building** unless instructed to do so by an Administrator/Supervisor or Security Officer. Do not take unsafe actions such as lighting matches, candles, etc.

If the spill originates outside:

- Immediately call Front Desk to report the accident, who will inform the Security Officer, Director of Maintenance, Campus President, Dean of Academic and Student Services, and the Fire Department (911).
- Stay upwind, upstream, and upgrade of spillage. Leave the area when you are instructed to do so. Take care to avoid fumes or fires.

CHEMICAL HAZARDS/SPILLS/GAS LEAKS

Raise the alarm

- Ensure the immediate safety of anyone within the vicinity of the spill.
- Evacuate the immediate area around the spill.
- If injury has resulted or the spill might cause respiratory distress, inform the faculty administrative assistant, or call front desk who in turn will inform the Security Officer, Director of Maintenance, Dean of Academic & Student Services, Campus President, and the Fire Department.

Evacuate

- Ask students to evacuate the buildings using the closest exit door and assemble at the far end of the parking lot. Carry your roster with you.
- If you are assisting anyone who has been exposed, then designate a student leader who will escort the students out to the safe area.
- Walk quickly and calmly to the assembly area or as advised.
- Remain in the assembly area in groups until the all-clear has been issued.
- Do not turn on or off any electrical equipment.

Isolate the hazard

- Anyone who has been exposed must, if safe to do so, be moved to a safe decontamination area. The eye wash station and shower are present in:
 - Knoxville Main Campus: Lab 223
 - Knoxville Parkside Campus: Rooms 206, 208, 209, 211
 - Asheville Campus: Lab room 304
 - Nashville Campus: Lab Room 500 & Lab Room 503
 - Atlanta Campus: Rooms 220 and 219 (eye wash station only)

- Indianapolis Campus: Lab Room 164
- Orlando Campus: Room 512
- Pittsburgh Campus: Room 230 Medical Assisting Lab
- Online: N/A
- The treatment of serious injury must take precedence over decontamination and containment.
- Restrict unnecessary movement into and through the area to avoid spreading contamination. Isolate the affected area at a safe distance by erecting a temporary barricade and placing suitable warning signs.
- It may be necessary to turn off the air conditioning to restrict the spread of gases and vapors.

Clean-up

- Do not re-enter the area until it has been decontaminated by personnel trained and equipped specifically in chemical safety. For any clean-up activities there must be a minimum of two people.
- For spills use absorbent, which is kept:
 - Knoxville Main Campus: Next to the refrigerator in Lab Room 223
 - Knoxville Parkside Campus: Rooms 206, 208, 209, & 211
 - Asheville: Lab Room 304, Spill Kit
 - Nashville Campus: Lab Rooms 500 and 503
 - Atlanta: Room 220 (Atlanta)
 - Indianapolis: Lab Room 162
 - Orlando Campus: Room 512
 - Pittsburgh: To be determined
 - Online: N/A
- Protective eye wear, gloves and face mask are present in the lab. These are kept in a box with the absorbent.

Assisting people with physical disabilities:

- Do not provide physical guidance, hold, lift, or carry a conscious person without their permission. This includes pushing someone in a wheelchair, or 'hurrying a person along' by pushing them.
- Ask what assistance the person requires (such as clearing the path before them, walking alongside or behind on steps). Try to avoid offering advice or pre-empting what the person needs if you do not know the person.
- If a person is reliant on a wheelchair for mobility and there is no access available to get downstairs, another person should wait with them in a fire isolated stairwell until emergency services arrive, as it is the safest place.
- If someone needs to be transferred or assisted from the floor, requiring a full body lift, it is best to get Fire and Rescue Services involved. Try providing a chair for the person to climb up on to. Do not try to lift them up unless you are trained to do so.
- Do not carry a person in their wheelchair downstairs. Either wait for their advice on how to proceed (minimum of two people required) or wait for emergency personnel.

People who may be disoriented or having a panic attack:

- Reassure the person by talking calmly to them. Tell them that you will stay

with them.

- Get the person to control their breathing. Breathe in and breathe out in unison to the count of three. Use your hands in an up and down motion to signal the tempo. Maintain eye contact.

DISASTER PREPAREDNESS AND RECOVERY PLAN

The disaster recovery plan provides information on how South College will withstand disaster as well as the processes that must be followed to ensure recovery. The following events can result in a disaster requiring the disaster recovery plan to be activated:

- Fire
- Flash Flood
- Tornadoes
- Hurricanes
- Pandemic
- Power Outage
- Theft
- Terrorist Attacks

As it pertains to Information Technology, the ***South College Information Technology Disaster Recovery Plan*** will be activated to protect and safeguard the Information Technology resources. The plan documents methods for response, recovery, resumption, restoration, and return after severe destruction.

First Response Procedures

In the event of a disaster, contact:

Knoxville Main Campus/Parkside Campus (includes CBE)

- Chancellor
- Campus President

Asheville, Nashville, Atlanta, Indianapolis, Orlando, & Pittsburgh Campuses & Online

- Campus President

If the Chancellor or Campus President cannot be reached, contact the Dean of Academic and Student Services. After the Chancellor or Campus President is contacted, he/she will contact the following Disaster Recovery Team:

- Chief Operating Officer
- Chief Academic Officer
- Chief Financial Officer
- Vice President of Information Technology
- Vice Chancellor of Academic and Institutional Effectiveness

Recovery Procedures

After a disaster has occurred, the Chancellor or Campus President will assemble and carefully brief the Disaster Recovery Team, giving complete information on the dangers of proceeding except as exactly directed. The first priority is to ensure that all employees and students are safe and accounted for. After this, steps will be taken to mitigate further damage and to reduce the impact of the disaster to the institution.

Disaster Recovery Team will initiate these procedures:

1. Ensure all employees and staff are accounted for and are brought to safety.
2. Communicate that a disaster has occurred and the nature of the disaster.
3. Cooperate with the fire marshal or other health and safety personnel to make sure the damaged building is safe to enter.
4. Establish the nature and degree of damage to the facilities and create an initial report on the damage.
5. Prioritize salvage operations and determine recovery measures.

Preventative Measures

Results of routine safety inspections that expose vulnerable areas of the facility, such as roof leaks, electrical malfunctions, and blocked passageways should be reported immediately to the Chancellor or Campus President. A review of the disaster discovery plan should be completed to ensure that all instructions are still relevant and to make changes based on organizational changes and goals.

LIBRARY/RESOURCE CENTER DISASTER PREPAREDNESS PLAN

This plan has been created by the library department to describe procedures that have been devised to prepare for, respond to, and recover from disasters when they occur in the library.

The types of library disasters that may occur at South College campuses with the highest probability and the highest destructive effect are fires, water or smoke damage from fire control, water damage from leaks in the ceiling, and damage from severe thunderstorms. Types of disasters that may occur with low probability and high destructive effect are tornadoes, vandalism, and civil unrest. Types of disasters that may occur with low probability and low destructive effect are collapses of bookshelves and theft.

In case of any of the above disasters, procedures outlined in this manual should be followed. In addition, in case of water leaks from the ceiling:

- Cover affected shelves and computer stations with plastic sheeting.
- If possible, use trash cans or other containers to catch water.
- Notify the Director of Library Services in Knoxville and the Dean of Academic and Student Services (Asheville, Atlanta, Nashville, Indianapolis, Orlando, and Pittsburgh Campuses).

First Response Procedures

Main Campus or Parkside Campus (includes CBE)

In the event of an emergency involving the Knoxville Main Campus or Knoxville Parkside Campus library, contact:

- Director of Library Services

If the Director of Library Services cannot be reached, contact the Chief Academic Officer. After the Director of Library Services is contacted, she will contact the following Disaster Recovery Team:

- Chief Academic Officer
- Cataloging Librarian
- Acquisitions Librarian
- Resource Center Coordinators

Recovery Procedures

After a disaster has occurred, the Chancellor or Campus President will assemble and carefully brief the Disaster Recovery Team, giving complete information on the dangers of proceeding except as exactly directed. Failure to follow procedure may incur further damage and cost. Team objectives are to stabilize the condition of damaged materials and to recover the maximum amount of material in a manner that will minimize future restoration costs.

Disaster Recovery Team will initiate these procedures:

1. Cooperate with the fire marshal or other health and safety personnel to make sure the damaged building is safe to enter.
2. Establish the nature and degree of damage to library collections and equipment.
3. Prioritize salvage operations. Water damage will be the most likely disaster. The objective is to recover the majority of the collection in the best condition in order to avoid additional harm and the costs of post-disaster damage. If disaster occurs at the Knoxville Main Campus library, South Western Reporters in the Law collection are a recovery priority since older editions may be out of print.
4. Contact Maintenance to turn off heat. Turn on the air conditioning if possible. Create free circulation of air with fans and dehumidifier. Mold will grow within 48 hours if temperature is above 70 degrees Fahrenheit, humidity is above 60%, and airflow is poor.
5. **DO NOT open wet books.** DO NOT separate single sheets or remove covers. When removing them from shelves, hold books firmly closed when cleaning or packing; mold is less likely to grow inside a closed book.

Preventative Measures

Results of routine safety inspections that expose vulnerable areas in the library such as roof leaks, electrical malfunctions, and blocked passageways should be reported immediately to the Director of Library Services in Knoxville who will initiate corrective measures.

Plastic sheeting should be available on site in each library and procedures in this manual should be followed in the event of advance warning of a disaster.

LEARN MORE ABOUT CAMPUS SAFETY AND SECURITY

The South College [Catalog](#) and Student Handbook includes sections on student conduct and safety/security issues. Safety and Security information is posted on the South College [Website](#) (current student resources) and information is periodically provided through email, campus newsletters, and via electronic signage on campus. New students and new employees receive an overview on safety and security during orientation or onboarding. Information is made available to all students and employees upon request.

In 1990, the Higher Education Act of 1965 (HEA) was amended requiring post-secondary institutions to publish crime statistics and security information. In 1998, the act was renamed the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act in memory of Jeanne Clery, a university student who was killed in a dorm room in 1986. The intent of the Act is to increase the level of awareness the campus community has toward safety and security. The United States Department of Education requires educational institutions to provide security information to employees and students on an annual basis and to prepare an annual report.

The Annual Security Report for South College is compiled by designated campus officials and distributed to all students, faculty members, and staff members via assigned South College email by October 1 each year. The report is published by this date on the South College Website at <https://www.south.edu/student-resources/campus-security-information/>. A physical copy can be obtained upon request from the Department of Student Affairs. This report contains security policies, procedures, and guidelines, as well as crime statistics.